

# Penn State Health Life Lion LLC Emergency Services



## Subscription Program Information

Northern York Area

Join online at [www.PSHLL.com](http://www.PSHLL.com)

Dear Resident:

Enclosed is your 2024 subscription application for Penn State Health Life Lion, LLC (PSHLL) emergency services.\* PSHLL is the designated provider of both Advanced Life Support and Basic Life Support services for your area. PSHLL provides high quality service in South Central Pennsylvania and transports patients to all area hospitals.

If you do not have a current subscription, choose to protect yourself and your family by becoming a subscriber. Inside is your 2024 subscription application.\*

Your paid subscription is vitally important in helping us keep up with the ever-increasing costs of ambulances, sophisticated lifesaving medical equipment and training for our dedicated personnel.

Your paid subscription can also save you money, as it takes the place of any co-payments and 50% of the deductible that your insurance company may require you to pay.

Our return mailer shows a New Cumberland address because we have partnered with a third-party membership service provider to manage the administrative aspects of this program. This includes return mail, data input of your information and customer service.

Simply complete the subscription application and return it with your payment, or subscribe securely online at [pshll.com](http://pshll.com).

Thank you for supporting us in providing prompt emergency care for you and your loved ones .

*\*Individuals must have health insurance or Medicare to be eligible for Penn State Health Life Lion LLC membership. The subscription program is not available for Medical Assistance recipients.*



Penn State Health Life Lion LLC is the designated regional provider of both advanced life support and basic life support services for your area. We provide high-quality emergency medical services and transport patients to all area hospitals.



### Why should I become a subscriber?

Your subscription will help ensure that Penn State Health Life Lion LLC will have the staff, vehicles and equipment required to provide around-the-clock emergency medical services (EMS) for you and your family.

### If I have health insurance, why do I need a subscription?

Most insurance companies do not pay 100% for ambulance or paramedic services. Your subscription covers any copayments and 50% of your deductible. Non-subscribers may be responsible for full payment of all applicable charges, which often can exceed \$1,000 per trip.

### How does Penn State Health Life Lion LLC get reimbursed if I am transported to the hospital?

If you are a subscriber and are transported to a hospital by Penn State Health Life Lion LLC, we will submit a bill to your insurance company. We will waive any co-payments and 50% of your deductible.

### What should I do if my insurance company sends a check to me for payment of services provided by Penn State Health Life Lion LLC?

Reimbursement checks, or the same amount, must be sent to Penn State Health Life Lion LLC. If this is not done, your subscription will be terminated, and you will be held responsible for payment of all outstanding balances.

### What is NOT covered by a subscription?

The following services are NOT covered by your subscription:

- Transports that do not meet medical necessity criteria
- Alternative modes of non-emergency transportation, such as wheelchair van transports. However, subscribers receive a 20% discount.
- Certain non-emergency ambulance transports that may be denied or deemed outside the limits of your insurance coverage
- Any charges related to excessive mileage or other non-covered charges for transports that are based solely on patient and/or physician preference
- Services not provided by Penn State Health Life Lion LLC. Reimbursement will not be made for services provided by covering agencies

## SUBSCRIPTION CARD

### Penn State Health Life Lion LLC

Valid: April 1, 2024 – March 31, 2025

PLEASE RETAIN THIS CARD.

### How can I subscribe?

Simply complete the subscription application below and return it with your payment or subscribe securely online at [www.PSHLL.com](http://www.PSHLL.com).

Please list names of all members residing in your household.

Names \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Household Address \_\_\_\_\_

\_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

### 2024 Subscription Application

Annual subscription rates

Family = \$100

Individual = \$85

Donation (optional) = \$ \_\_\_\_\_

Total enclosed = \$ \_\_\_\_\_

Become a member today. Make check payable to: **Penn State Health Life Lion LLC**. Use the attached envelope to return your payment or subscribe securely online at [www.PSHLL.com](http://www.PSHLL.com).

Your subscription entitles you to unlimited, medically necessary emergency medical service from April 1, 2024 to March 31, 2025. Penn State Health Life Lion LLC reserves the right to bill all available third-party insurances.

For questions or more information, call: 717-763-2108, x2, Monday through Friday, from 8 a.m. to 4 p.m.

Our office is located at:  
**431 N. 21st St., Suite 101**  
**Camp Hill, PA 17011**